

FEATURES

Enterprise Plan	
Deployment Mode	Appliance, Software, Cloud
Telephony Features	•
Business Features	•
Administration & Security	•
Unified Communications	•
Instant Messaging	•
Remote Access Service*	•
Custom PBX Domain Name (FQDN)	•
PBX Web Portal Remote Access	•
Linkus UC Clients Remote Connection	•
LDAP Server Remote Access	•
Function-based Security Control	•
Remote SIP Service*	•
Private & Secure Tunnel	•
Easy Remote SIP Endpoints Registration*	•
Granular Security Control	•
No Port Forwarding & NAT Issues	•
Call Center	•
Switchboard-type Queue Panel	•
Queue Callback for Reduced Call Abandonment	•
Real-time Metrics on Wallboard	•
SLA for Performance Measurement	•
Insightful Call Center Reports	•
Phonebooks	•
Call Accounting	•
CRM Integration	•
Click to Call	•
Incoming Call Popup	•
Auto Call Journal	•
Contacts Synchronization	•
Support HubSpot, Zoho, Salesforce, and more	•
Microsoft Azure AD Integration	•
User & Group Synchronization	•
Auto Extension Assignment for New User	•
Single Sign-on (SSO)	•
Faster and Easier Administration	•
API	•

Available in Any Subscription Plan

Telephony Features	Business Features	Administration & Security	Unified Communications
<ul style="list-style-type: none"> • AutoCLIP • Call Routing • Call Forwarding • Call Monitoring (Listen/Whisper/Barge-in) • Call Parking • Call Pickup • Call Recording* • Call Flip • Call Switch • Call Transfer (Attended & Blind) • Call Waiting • Caller ID • Conference Rooms • Speed Dial • Dial by Name • DNIS • DID (Direct Inward Dialing) • DND (Do Not Disturb) • DOD (Direct Outward Dialing) • CID-based & DID-based Call • Allowed/Blocked Number • Concurrent Registration for IP Phones 	<ul style="list-style-type: none"> • IVR • Queue • Ring Group • BLF Support • Paging & Intercom • Operator Panel <ul style="list-style-type: none"> ◦ Monitor Call Status (Inbound/Outbound) ◦ Monitor Presence Status (Extension, Ring Group, Queue, Parking Slot) ◦ Drag & drop Dispatch Call ◦ Advanced Call Control • Blocked & Allow Numbers • Custom Prompts • Distinctive Ringtone • Music on Hold • MOH Playlist & Streaming • PIN List • BLF Support • LDAP Server • T.38 Fax • Remote Extensions • Business Hours & Holidays • Emergency Number • Emergency Notification • CDR & Basic Reports 	<ul style="list-style-type: none"> • Web-based Management Portal • Graphical Dashboard • Auto Provisioning • Bulk Import & Export (Extension, Trunk, Route, Contacts) • Extension Directory • Group & Organization • User Role & Permissions • Operation Logs • Event Logs & Notifications • Backup and Restore • Troubleshooting • Built-in SMTP Server • Network Drive • AMI • Remote Management • Hot Standby • Security <ul style="list-style-type: none"> ◦ SRTP & TLS Call Encryption ◦ Password Policy Enforcement ◦ Auto & Static Defense ◦ IP Blocklist ◦ Country Allow/Block List ◦ Outbound Call Frequency Restriction 	<ul style="list-style-type: none"> • Linkus UC Clients <ul style="list-style-type: none"> ◦ Web Client ◦ Mobile Client (iOS & Android) ◦ Desktop Client (Windows & MacOS) ◦ Google Chrome Extension ◦ Presence ◦ Native Contact Management (Personal Contacts, Company Contacts) ◦ Audio Conferencing ◦ WebRTC Audio Call ◦ Function Keys on Web Client ◦ CTI ◦ Select & Dial with Hotkey on Desktop Client • Voicemail <ul style="list-style-type: none"> ◦ Voicemail Transcription ◦ Group Voicemail ◦ Voicemail to Email • Pop-up URL • Microsoft Teams Integration • Headset Integration

Note:

- 1) **Remote Access Service, Remote SIP Service***: Since the Cloud Edition is inherently accessible from anywhere, Remote Access Service and Remote SIP Service are only for the Appliance and Software Edition.
- 2) **Easy Remote SIP Endpoints Registration***: Register your remote IP phones, branch office PBXs, VoIP gateways, and alike remote SIP endpoints to the PBX easily as if they were deployed on your PBX's intranet.
- 3) **Call Recording***: The Call Recording feature is free of charge on the Appliance and Software Edition. As for the Cloud Edition, each PBX instance comes with 500 free recording minutes and more can be purchased additionally if needed.