## **FEATURES**

Deployment Mode		Enterprise Plan
Business Features Administration & Socurity Unified Communications Instant Messaging Custem PBX Domain Name (FGDN) PBX Web Portal Remote Access Linkus UC Clients Remote Access Linkus UC Clients Remote Connection LDAP Server Ramote & Access Function-based Security Control Remote SIP Service* Private & Secure Tunnel Essy Remote SIP Endpoints Registration* Granular Security Control No Port Forwarding & NAT Issues Call Center Switchboard-type Queue Panel Ouseu Callback for Reduced Call Abandoriment Read-time Metrics on Wallboard SLA for Performance Measurement Insightful Call Center Reports Phonebooks Call Accounting Call Accounting Cick to Call Incoming Call Popup Auto Call Journal Contack Synchronization Support HubSpot. Zeho. Salesfore, and more Microsoft Azure AD Integration Auto Extension Assignment for New User Single Sign-on (SSO) Faster and Easier Administration	Deployment Mode	Appliance, Software, Cloud
Administration & Security Unified Communications Instant Messaging Remote Access Service* Custom PBX Domain Name (FQDN) PBX Wish Portal Remote Access Linkus UC Clients Remote Access Linkus UC Clients Remote Access Linkus UC Clients Remote Access Function-based Security Control Remote SIP Service* Private & Secure Tunnel Easy Remote SIP Englorins Registration* Granular Security Control No Port Forwarding & NAT Issues Call Center Switchboard-type Queue Panel Queue Callback for Reduced Call Abandonment Real-time Metrics on Wallboard SILA for Performance Measurement Linsightful Call Center Reports Phonebooks Call Accounting CRM Integration Click to Call Lincoming Call Popup Auto Call Journal Contact Synchronization Support HubSpot, Zoho, Salesforce, and more Microsoft Azure AD Integration User & Group Synchronization Auto Extension Assignment for New User Single Sign-on (SSO) Faster and Easier Administration	Telephony Features	•
Unified Communications  Instant Messaging  Remote Access Service*  Custom PEX Comain Name (FGDN)  PEX Web Portal Remote Access  Linkus UC Clients Remote Access  Linkus UC Clients Remote Access  Punction-based Security Control  Remote SIP Service*  Private & Secure Tunnel  Easy Remote SIP Endpoints Registration*  Granular Security Control  No Port Forwarding & NAT Issues  Call Center  Switchboard-type Queue Panel  Queue Callback for Reduced Call Abandonment Read-time Metrics on Wallboard  SLA for Performance Measurement Insightful Call Center Reports  Phonebooks  Call Accounting  CRM Integration  CIck to Call Incoming Call Popup  Auto Call Journal  Contacts Synchronization  Support Husbpat, Zoho, Salesforce, and more  Microsoft Azure AD Integration  Quer Single Sign-on (SSO)  Faster and Easier Administration	Business Features	•
Instant Messaging  Remote Access Service*  Custom PBX Domain Name (FQDN)  PBX Web Portal Remote Access Linkus UC Clients Remote Connection LDAP Server Remote Access Function-based Security Control  Remote SIP Service*  Private & Securite Tunnel Easy Remote SIP Endpoints Registration* Granular Security Control No Port Forwarding & NAT Issues  Call Center Switchboard-type Queue Panel Queue Callback for Reduced Call Abandonment Read-time Metrics on Wallbard SLA for Performance Measurement Insightful Call Center Reports  Phonebooks Call Accounting CRM Integration Click to Call Incoming Call Popup Auto Call Journal Contacts Synchronization Support HubSpot, Zohe, Salesforce, and more Microsoft Azure AD Integration User & Group Synchronization Sungle Sign-on (SSO) Faster and Easier Administration  Faster and Easier Administration	Administration & Security	•
Remote Access Service*  Custom PBX Domain Name (FQDN)  PBX Web Portal Remote Access  Linkus UC Clients Remote Access  Linkus UC Clients Remote Access  Linkus UC Clients Remote Access  Function-based Security Control  Remote SIP Service*  Private & Secure Tunnel  Easy Remote SIP Endpoints Registration*  Granular Security Control  No Port Forwarding & NAT Issues  Call Center  Switchboard-type Queue Panel  Queue Callback for Reduced Call Abandonment  Real-time Metrics on Wailboard  SLA for Performance Measurement  Insightful Call Center Reports  Phonebooks  Call Accounting  CRM Integration  Click to Call  Incoming Call Popup  Auto Call Journal  Contacts Synchronization  Support HubSpot, Zoho, Salesforce, and more  Microsoft Azure AD Integration  User & Group Synchronization  Auto Extension Assignment for New User  Single Sign-on (SSO)  Faster and Easier Administration	Unified Communications	•
Custom PBX Domain Name (FQDN)  PBX Web Portal Remote Access  Linkus UC Clients Remote Access  Linkus UC Clients Remote Access  Function-based Security Control  Remote SIP Service*  Private & Secure Tunnel  Easy Remote SIP Endponts Registration*  Granular Security Control  No Port Forwarding & NAT Issues  Call Center  Switchboard-type Queue Panel  Queue Caliback for Reduced Cali Abandonment  Real-time Metrics on Wallboard  SLA for Performance Measurement  Insightful Cali Center Reports  Phonebooks  Call Accounting  CRM Integration  Click to Call  Incoming Cal Popup  Auto Call Journal  Contacts Synchronization  Support HubSpot, Zoho, Salesforce, and more  Microsoft Azure AD Integration  User & Group Synchronization  Auto Extension Assignment for New User  Single Sign-on (SSO)  Faster and Essier Administration	Instant Messaging	•
PBX Web Portal Remote Access Linkus UC Cilents Remote Connection  LDAP Server Remote Access Function-based Security Control  Remote SIP Service* Private & Secure Tunnel  Easy Remote SIP Endpoints Registration* Granular Security Control  No Port Forwarding & NAT Issues  Call Center Switchboard-type Queue Panel Queue Callback for Reduced Call Abandonment Real-time Metrics on Wallboard  SLA for Performance Measurement Insightful Call Center Reports Phonebooks Call Accounting CRM Integration Click to Call Incoming Call Popup Auto Call Journal Contacts Synchronization Support HubSpot, Zoho, Salesforce, and more Microsoft Azure AD Integration  User & Group Synchronization Auto Extension Assignment for New User Single Sign-on (SSO) Faster and Easier Administration	Remote Access Service*	•
Linkus UC Clients Remote Connection  LDAP Server Remote Access  Function-based Security Control  Remote SIP Service*  Private & Secure Tunnel  Easy Remote SIP Endpoints Registration*  Granular Security Control  No Port Forwarding & NAT Issues  Call Center  Switchboard-type Queue Panel  Queue Callback for Reduced Call Abandonment  Real-time Metrics on Wallboard  SLA for Performance Measurement  Insightful Call Center Reports  Phonebooks  Call Accounting  CRM Integration  Click to Call  Incoming Call Popup  Auto Call Journal  Contacts Synchronization  Support HubSpot, Zoho, Salesforce, and more  Microsoft Azure AD Integration  User & Group Synchronization  Auto Extension Assignment for New User  Single Sign-on (SSO)  Faster and Easier Administration	Custom PBX Domain Name (FQDN)	•
EDAP Server Remote Access Function-based Security Control  Remote SIP Service* Private & Secure Tunnel Easy Remote SIP Endpoints Registration* Granular Security Control No Port Forwarding & NAT Issues Call Center Switchboard-type Queue Panel Queue Callback for Reduced Call Abandonment Real-time Metrics on Wallboard SLA for Performance Measurement Insightful Call Center Reports Phonebooks Call Accounting CRM Integration Click to Call Incoming Call Popup Auto Call Journal Contacts Synchronization Support HubSpot, Zoho, Salesforce, and more Microsoft Azure AD Integration User & Group Synchronization Auto Extension Assignment for New User Single Sign-on (SSO) Faster and Easier Administration	PBX Web Portal Remote Access	•
Function-based Security Control  Remote SIP Service*  Private & Secure Tunnel  Easy Remote SIP Endpoints Registration*  Granular Security Control  No Port Forwarding & NAT Issues  Call Center  Switchboard-type Queue Panel  Queue Callback for Reduced Call Abandonment  Real-time Metrics on Wallboard  SLA for Performance Measurement  Insightful Call Center Reports  Phonebooks  Call Accounting  CRM Integration  Click to Call  Incoming Call Popup  Auto Call Journal  Contacts Synchronization  Support HubSpot, Zoho, Salesforce, and more  Microsoft Azure AD Integration  User & Group Synchronization  Auto Extension Assignment for New User  Single Sign-on (SSO)  Faster and Easier Administration	Linkus UC Clients Remote Connection	•
Private & Secure Tunnel  Easy Remote SIP Endpoints Registration*  Granular Security Control  No Port Forwarding & NAT Issues  Call Center  Switchboard-type Queue Panel  Queue Callback for Reduced Call Abandonment  Real-time Metrics on Wallboard  SLA for Performance Measurement  Insightful Call Center Reports  Phonebooks  Call Accounting  CRM Integration  Click to Call  Incoming Call Popup  Auto Call Journal  Contacts Synchronization  Support HubSpot, Zoho, Salesforce, and more  Microsoft Azure AD Integration  User & Group Synchronization  Auto Extension Assignment for New User  Single Sign-on (SSO)  Faster and Easier Administration	LDAP Server Remote Access	•
Private & Secure Tunnel  Easy Remote SIP Endpoints Registration*  Granular Security Control  No Port Forwarding & NAT Issues  Call Center  Switchboard-type Queue Panel  Queue Callback for Reduced Call Abandonment  Real-time Metrics on Wallboard  SLA for Performance Measurement  Insightful Call Center Reports  Phonebooks  Call Accounting  CRM Integration  Click to Call  Incoming Call Popup  Auto Call Journal  Contacts Synchronization  Support HubSpot, Zoho, Salesforce, and more  Microsoft Azure AD Integration  Auto Extension Assignment for New User  Single Sign-on (SSO)  Faster and Easier Administration	Function-based Security Control	•
Easy Remote SIP Endpoints Registration*  Granular Security Control  No Port Forwarding & NAT Issues  •  Call Center  Switchboard-type Queue Panel Queue Callback for Reduced Call Abandonment Real-time Metrics on Wallboard  SLA for Performance Measurement Insightful Call Center Reports  Phonebooks  Call Accounting  CRM Integration  Click to Call Incoming Call Popup  Auto Call Journal  Contacts Synchronization Support HubSpot, Zoho, Salesforce, and more  Microsoft Azure AD Integration  User & Group Synchronization  Auto Extension Assignment for New User  Single Sign-on (SSO) Faster and Easier Administration	Remote SIP Service*	•
Samular Security Control   No Port Forwarding & NAT Issues   Samular Security Control   No Port Forwarding & NAT Issues   Samular Security Securi	Private & Secure Tunnel	•
No Port Forwarding & NAT Issues  Call Center  Switchboard-type Queue Panel  Queue Callback for Reduced Call Abandonment  Real-time Metrics on Wallboard  SLA for Performance Measurement  Insightful Call Center Reports  Phonebooks  Call Accounting  CRM Integration  Click to Call  Incoming Call Popup  Auto Call Journal  Contacts Synchronization  Support HubSpot, Zoho, Salesforce, and more  Microsoft Azure AD Integration  User & Group Synchronization  Auto Extension Assignment for New User  Single Sign-on (SSO)  Faster and Easier Administration	Easy Remote SIP Endpoints Registration*	•
Call Center  Switchboard-type Queue Panel  Queue Callback for Reduced Call Abandonment  Real-time Metrics on Wallboard  SLA for Performance Measurement  Insightful Call Center Reports  Phonebooks  Call Accounting  CRM Integration  Click to Call  Incoming Call Popup  Auto Call Journal  Contacts Synchronization  Support HubSpot, Zoho, Salesforce, and more  Microsoft Azure AD Integration  User & Group Synchronization  Auto Extension Assignment for New User  Single Sign-on (SSO)  Faster and Easier Administration	Granular Security Control	•
Switchboard-type Queue Panel  Queue Callback for Reduced Call Abandonment  Real-time Metrics on Wallboard  SLA for Performance Measurement  Insightful Call Center Reports  Phonebooks  Call Accounting  CRM Integration  Click to Call  Incoming Call Popup  Auto Call Journal  Contacts Synchronization  Support HubSpot, Zoho, Salesforce, and more  Microsoft Azure AD Integration  User & Group Synchronization  Auto Extension Assignment for New User  Single Sign-on (SSO)  Faster and Easier Administration	No Port Forwarding & NAT Issues	•
Queue Callback for Reduced Call Abandonment  Real-time Metrics on Wallboard  \$LA for Performance Measurement  Insightful Call Center Reports  Phonebooks  Call Accounting  CRM Integration  Click to Call  Incoming Call Popup  Auto Call Journal  Contacts Synchronization  Support HubSpot, Zoho, Salesforce, and more  Microsoft Azure AD Integration  User & Group Synchronization  Auto Extension Assignment for New User  Single Sign-on (SSO)  Faster and Easier Administration	Call Center	•
Real-time Metrics on Wallboard  SLA for Performance Measurement  Insightful Call Center Reports  Phonebooks  Call Accounting  CRM Integration  Click to Call  Incoming Call Popup  Auto Call Journal  Contacts Synchronization  Support HubSpot, Zoho, Salesforce, and more  Microsoft Azure AD Integration  User & Group Synchronization  Auto Extension Assignment for New User  Single Sign-on (SSO)  Faster and Easier Administration	Switchboard-type Queue Panel	•
SLA for Performance Measurement Insightful Call Center Reports  Phonebooks  Call Accounting  CRM Integration  Click to Call Incoming Call Popup  Auto Call Journal  Contacts Synchronization  Support HubSpot, Zoho, Salesforce, and more  Microsoft Azure AD Integration  User & Group Synchronization  Auto Extension Assignment for New User  Single Sign-on (SSO)  Faster and Easier Administration	Queue Callback for Reduced Call Abandonment	•
Insightful Call Center Reports  Phonebooks  Call Accounting  CRM Integration  Click to Call  Incoming Call Popup  Auto Call Journal  Contacts Synchronization  Support HubSpot, Zoho, Salesforce, and more  Microsoft Azure AD Integration  User & Group Synchronization  Auto Extension Assignment for New User  Single Sign-on (SSO)  Faster and Easier Administration	Real-time Metrics on Wallboard	•
Phonebooks  Call Accounting  CRM Integration  Click to Call  Incoming Call Popup  Auto Call Journal  Contacts Synchronization  Support HubSpot, Zoho, Salesforce, and more  Microsoft Azure AD Integration  User & Group Synchronization  Auto Extension Assignment for New User  Single Sign-on (SSO)  Faster and Easier Administration	SLA for Performance Measurement	•
Call Accounting  CRM Integration  Click to Call  Incoming Call Popup  Auto Call Journal  Contacts Synchronization  Support HubSpot, Zoho, Salesforce, and more  Microsoft Azure AD Integration  User & Group Synchronization  Auto Extension Assignment for New User  Single Sign-on (SSO)  Faster and Easier Administration	Insightful Call Center Reports	•
CRM Integration  Click to Call  Incoming Call Popup  Auto Call Journal  Contacts Synchronization  Support HubSpot, Zoho, Salesforce, and more  Microsoft Azure AD Integration  User & Group Synchronization  Auto Extension Assignment for New User  Single Sign-on (SSO)  Faster and Easier Administration	Phonebooks	•
Click to Call  Incoming Call Popup  Auto Call Journal  Contacts Synchronization  Support HubSpot, Zoho, Salesforce, and more  Microsoft Azure AD Integration  User & Group Synchronization  Auto Extension Assignment for New User  Single Sign-on (SSO)  Faster and Easier Administration	Call Accounting	•
Incoming Call Popup  Auto Call Journal  Contacts Synchronization  Support HubSpot, Zoho, Salesforce, and more  Microsoft Azure AD Integration  User & Group Synchronization  Auto Extension Assignment for New User  Single Sign-on (SSO)  Faster and Easier Administration  •	CRM Integration	•
Auto Call Journal  Contacts Synchronization  Support HubSpot, Zoho, Salesforce, and more  Microsoft Azure AD Integration  User & Group Synchronization  Auto Extension Assignment for New User  Single Sign-on (SSO)  Faster and Easier Administration  •	Click to Call	•
Contacts Synchronization  Support HubSpot, Zoho, Salesforce, and more  Microsoft Azure AD Integration  User & Group Synchronization  Auto Extension Assignment for New User  Single Sign-on (SSO)  Faster and Easier Administration  •	Incoming Call Popup	•
Support HubSpot, Zoho, Salesforce, and more  Microsoft Azure AD Integration  User & Group Synchronization  Auto Extension Assignment for New User  Single Sign-on (SSO)  Faster and Easier Administration  •	Auto Call Journal	•
Microsoft Azure AD Integration  User & Group Synchronization  Auto Extension Assignment for New User  Single Sign-on (SSO)  Faster and Easier Administration  •	Contacts Synchronization	•
User & Group Synchronization  Auto Extension Assignment for New User  Single Sign-on (SSO)  Faster and Easier Administration  •	Support HubSpot, Zoho, Salesforce, and more	•
Auto Extension Assignment for New User  Single Sign-on (SSO)  Faster and Easier Administration  •	Microsoft Azure AD Integration	•
Single Sign-on (SSO)  Faster and Easier Administration  •	User & Group Synchronization	•
Faster and Easier Administration •	Auto Extension Assignment for New User	•
	Single Sign-on (SSO)	•
API •	Faster and Easier Administration	•
	API	•

Available in Any Subscription Plan				
Telephony Features	Business Features	Administration & Security	Unified Communications	
AutoCLIP	• IVR	Web-based Management	Linkus UC Clients	
Call Routing	• Queue	Portal	<ul> <li>Web Client</li> </ul>	
Call Forwarding	Ring Group	Graphical Dashboard	Mobile Client (iOS & Android)	
Call Monitoring	BLF Support	Auto Provisioning	Desktop Client (Windows &	
(Listen/Whisper/Barge-in)	Paging & Intercom	Bulk Import & Export	MacOS)	
Call Parking	Operator Panel	(Extension, Trunk, Route,	Google Chrome Extension	
Call Pickup	Monitor Call Status	Contacts)	o Presence	
Call Recording*	(Inbound/Outbound)	Extension Directory	Native Contact Management	
Call Flip	Monitor Presence Status	Group & Organization	(Personal Contacts, Company	
Call Switch	(Extension, Ring Group, Queue,	User Role & Permissions	Contacts)	
Call Transfer (Attended &	Parking Slot)	Operation Logs	Audio Conferencing	
Blind)	<ul> <li>Drag &amp; drop Dispatch Call</li> </ul>	Event Logs & Notifications	WebRTC Audio Call	
Call Waiting	Advanced Call Control	Backup and Restore	<ul> <li>Function Keys on Web Client</li> </ul>	
Caller ID	Blocked & Allow Numbers	Troubleshooting	o CTI	
Conference Rooms	Custom Prompts	Built-in SMTP Server	Select & Dial with Hotkey on	
Speed Dial	Distinctive Ringtone	Network Drive	Desktop Client	
Dial by Name	Music on Hold	• AMI	Voicemail	
• DNIS	MOH Playlist & Streaming	Remote Management	Voicemail Transcription	
DID (Direct Inward Dialing)	PIN List	Hot Standby	Group Voicemail	
<ul> <li>DND (Do Not Disturb)</li> </ul>	BLF Support	Security	Voicemail to Email	
DOD (Direct Outward Dialing)	LDAP Server	<ul> <li>SRTP &amp; TLS Call Encryption</li> </ul>	Pop-up URL	
CID-based & DID-based Call	• T.38 Fax	<ul> <li>Password Policy Enforcement</li> </ul>	Microsoft Teams Integration	
Allowed/Blocked Number	Remote Extensions	Auto & Static Defense	Headset Integration	
Concurrent Registration for IP	Business Hours & Holidays	<ul> <li>IP Blocklist</li> </ul>		
Phones	Emergency Number	<ul> <li>Country Allow/Block List</li> </ul>		
	Emergency Notification	<ul> <li>Outbound Call Frequency</li> </ul>		
	CDR & Basic Reports	Restriction		

## Note:

- 1) Remote Access Service, Remote SIP Service\*: Since the Cloud Edition is inherently accessible from anywhere, Remote Access Service and Remote SIP Service are only for the Appliance and Software Edition.
- 2) **Easy Remote SIP Endpoints Registration\***: Register your remote IP phones, branch office PBXs, VoIP gateways, and alike remote SIP endpoints to the PBX easily as if they were deployed on your PBX's intranet.
- 3) **Call Recording\*:** The Call Recording feature is free of charge on the Appliance and Software Edition. As for the Cloud Edition, each PBX instance comes with 500 free recording minutes and more can be purchased additionally if needed.